

CQA Technical Coordinator, Corporate Quality Assurance
Publix Super Markets, Inc. | Lakeland, FL

Job ID #: 4473BR	Location: Lakeland, FL
Functional Area: Legal Group	Business Unit: Corporate Q.A.
Employment Type: Full Time - Regular	Education Required: Bachelor's Degree
Work Hours: Minimum 45 hours per week	Travel Percentage: 20%
Minimum Base Pay: \$5,050.00	Type of Pay: Salaried
Maximum Base Pay: \$7,610.00	Frequency of Pay: Monthly
Potential Annual Pay with Bonus: \$65,650 - \$98,930	

To apply, please visit the Publix Employment website:
<https://xjobs.brassring.com/TGWebHost/jobdetails.aspx?partnerid=26173&siteid=5197&Areq=4473BR>

Position Description

The CQA Technical Coordinator provides technical support and regulatory compliance leadership for food safety and quality assurance programs. This includes advising senior management of improvements necessary to comply with evolving food safety and other food related regulations. In addition to maintaining food safety related compliance programs, the incumbent manages all associated programs with foodborne illness complaint investigations and the corporate recall program. The CQA Technical Coordinator reports to the Director of Corporate Quality Assurance.

Additional Responsibilities Include

- developing, assessing, and validating the food safety and sanitary design of equipment and processes with the Fresh, Grocery, and Customer Service Retail Business Units (RBUs) and Facilities Services
- leading, facilitating and/or participating in cross-functional teams for the development of critical and strategic Food Safety and Quality Assurance projects and other business area strategic projects
- developing and implementing Hazard Analysis Critical Control Points (HACCP) and preventative control based systems
- overseeing the different facets of the Corporate Recall Program
- providing oversight and Human Resources management of both direct and indirect reports and their responsibilities
- providing support to the Director of Corporate Quality Assurance (CQA) on any number of special projects and activities related primarily to food safety and product quality

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Required Qualifications

- Bachelor's Degree in Microbiology, Food Safety, or Food Science related course of study or equivalent experience
- at least three (3) years of experience in a food safety, public health, and/or environmental health
- must be willing to obtain National Environmental Health Association's (NEHA's) Certified Professional – Food Safety (CP-FS), HACCP Manager Certification and Preventive Controls – Qualified Individual status within one year of being in this position
- knowledge of Microbiology, Chemical Safety, Public Health, and Food Safety
- in-depth knowledge of Federal, State, and local regulatory requirements regarding Food Safety Compliance and Food Labeling
- in-depth knowledge of retail, manufacturing, and distribution processes and programs impacting food safety
- willingness to work a variable schedule including nights, holidays and weekends to meet the business needs
- full understanding of sanitary design of equipment and safe food production processing in a retail and food service environment
- must possess exceptional written communication and public speaking skills
- ability to work independently and be a self-starter
- ability to multi-task and solve problems
- ability to quickly gather and analyze information and data, and design processes
- excellent critical thinking skills, interpersonal skills and negotiation skills
- ability to learn new, complex regulatory requirements and develop compliance strategies for the company
- ability to interpret regulatory requirements and develop practical implementation strategies for compliance
- ability to visualize a situation
- ability to be exposed to highly confidential information and matters
- ability to act in a professional manner and work well under pressure
- ability to organize, plan, and execute large-scale projects from vision through implementation
- high degree of self-motivation, commitment, and integrity
- must be willing to travel, including via commercial airline or the company airplane
- must be driven to provide excellence in customer service
- must have a positive outlook and facilitate favorable resolutions
- must have good human relations skills
- must show enthusiasm, initiative and pride in work

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Preferred Qualifications

- Master's Degree or PhD in Public Health or Microbiology
- Five (5) or more years of regulatory experience and retail grocery experience
- National Environmental Health Association's (NEHA's) Registered Sanitarian (RS) and NEHA HACCP Manager Certification

Benefits

- Employee stock ownership plan that contributes Publix stock to associates each year at no cost
- An opportunity to purchase additional shares of our privately-held stock
- 401(k) retirement savings plan
- Group health plan (with prescription benefits)
- Group dental plan
- Group vision plan
- Sick pay
- Long-term disability insurance
- Company-paid life insurance (with accidental death & dismemberment benefits)
- Tuition reimbursement
- Vacation pay
- Free hot lunches (buffet-style) at facilities with a cafeteria
- Paycheck direct deposit
- Credit union
- Access to over 50 discount offers including discounts on computer, vehicle and wireless purchases
- 6 paid holidays (associates can exchange the following holidays with their manager's approval: New Year's Day, Memorial Day, Fourth of July, and Labor Day).

Additional Information

Please be sure to monitor your email including your spam folder, daily for communications you may receive during the recruiting and selection process for this position. Please do not use your Publix email address when applying.

Once your application has been successfully submitted you will receive a confirmation email.